

# ONLINE COMMISSION PROCESSING SERVICE

i PAY is a web based easy to use tool supplied by either Onyx or WPS – the choice is yours! Use it to process all Historic Hotels of America and hotel direct travel agent reservations using a password-protected website for audit and payment approval.

## *i* PAY FEATURES

- Web-based systems on secure networks
- Hotel team checks and verifies all transactions and authorizes payment
- Payment options include wire transfer, direct debit, or credit card
- Agents are paid in the currency of their choice
- Transactions are uploaded weekly or monthly depending on the tool and the hotel determines frequency of payment to agents. Recommended best practice is to pay monthly.

### *i* PAY ADVANTAGES

- Builds travel agency loyalty through on-time local currency payment of commissions
- Decreases travel agent enquiries with detailed information for every transaction
- Better employs staff resources by eliminating the need for accounting departments to process travel agent commission checks
- Provides a single source to verify and authorize agency commissions
- Onyx provides a 24-hour helpdesk email option in English and WPS provides local language and English language support via phone or email during European office hours



#### FOR MORE INFORMATION

Contact your Historic Hotels of America Revenue Account Manager:

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## ITOOLS: ESSENTIAL INGREDIENTS TO BUILD AND TRACK YOUR BUSINESS.

