

GROUP SALES PROGRAM OVERVIEW

INTRODUCTION

Historic Hotels of America offers its member hotels valuable yet affordable supplemental sales opportunities to participate in various tradeshows, client and media events, consortia, and other programs, all of which serve to enhance and extend a member hotel's direct sales efforts.

I. SELLING TO THE PRESERVATION VERTICAL MARKET

The preservation vertical meetings market is comprised of preservation-related, non-profit organizations, government entities, private foundations, associations, boards, and societies which have an affinity for conducting meetings and events in historic venues.

By virtue of its exclusive affiliation with the National Trust for Historic Preservation, Historic Hotels of America is the only hotel brand which can stake a credible claim to having a genuine understanding and legitimate affiliation with the preservation meetings market.

SAMPLING OF PRESERVATION VERTICAL MARKET ORGANIZATIONS

- National Trust for Historic Preservation
- US Department of the Interior (Maintains the National Register of Historic Places)
- National Park Service
- American Battlefields Trust
- Smithsonian Institution
- Advisory Council on Historic Preservation
- State Historic Preservation Offices
- Private State and Local Preservation Organizations
- Historic House Museums
- Art and History Museums
- Cultural, Heritage and Historical Societies

Reaching the Decision Makers in Preservation Vertical Market Organizations

- Participation in the annual PastForward conference sponsored by the National Trust for Historic Preservation
- Participation in tradeshows and meetings sponsored by preservation partner organizations
- Print and online advertising in various preservation publications and websites including *Preservation*, the Magazine of the National Trust for Historic Preservation
- Editorial placements in key preservation publications

Direct solicitation efforts targeted to meeting and event planners at preservation partner
organizations through the Historic Hotels of America Preservation Client Database, a
proprietary database, exclusive to Historic Hotels of America, listing thousands of
"preservation-friendly" national organizations which have been vetted and determined to
have an affinity for conducting meetings and events in historic venues.

II. PRESERVATION CLIENT DATABASE PROGRAM

The Preservation Client Database is a listing of thousands of decision makers for preservation-friendly organizations, state historic preservation offices, non-profits, government entities, private foundations, associations, boards, and societies, which have an affinity for hosting meetings and events in historic venues.

Member hotels are encouraged to provide Historic Hotels of America with exclusive group meeting offers which are sent monthly via an eNewsletter to all the contacts in the Preservation Client Database. Meeting planner responses are routed to the Historic Hotels of America National Sales Office for review and forwarding to the appropriate member hotel(s) for a response.

Interested hotels may feature special group meeting offers in the monthly eNewsletter for a nominal fee. To reserve space in a future eNewsletter, please contact Michael DiRienzo on +1 202 772 8337 or MDiRienzo@HistoricHotels.org

III. NATIONAL TRUST MEMBER GROUP RATE PROGRAM

Modeled on the popular National Trust Member Program, the National Trust for Historic Preservation Member *Group* Rate Program was developed to provide an additional group business channel to Historic Hotels of America members, while promoting new memberships in the National Trust for Historic Preservation, and offering an additional tangible benefit to current National Trust members.

Whenever a member of the National Trust is interested in booking a group with a minimum of ten (10) guestrooms into a member hotel, the National Trust member visits HistoricHotels.org to submit a simple online meeting RFP form, providing his/her National Trust member number. Alternatively, the RFP may be phoned in to the Historic Hotels of America National Sales Office for sourcing. The RFP will be reviewed by Historic Hotels of America's Director, Sales and forwarded to the appropriate member hotel(s) for follow-up. The participating hotel will have the option to accept or decline the referral. If accepted, the hotel will contract directly with the National Trust member and pay an after-departure placement fee to Historic Hotels of America on consumed group room revenue.

In order to participate in the program, a hotel must:

• Be a member in good standing in Historic Hotels of America

- Be a current participant in the National Trust Member Rate Program with a bookable National Trust Member Rate loaded in the hotel's property management system and on HistoricHotels.org.
- Agree to provide National Trust members with a group rate which is 5% below the hotel's **B**est **A**vailable **R**ate (BAR) or the prevailing group rate—whichever is lower
- Respond in a timely manner to all referrals resulting from participation in the program, copying Historic Hotels of America's Director, Sales on all correspondence and proposals sent to the client
- Agree not to list the placement fee payable to Historic Hotels in any verbal, written, or electronic communication with the client, inasmuch as the payment of the placement fee is an agreement between and exclusive to Historic Hotels and its member hotels.
- Agree not to increase the group rate offered to the National Trust member in order to compensate for the placement fee paid to Historic Hotels of America
- Agree to pay an after-departure placement fee to Historic Hotels of America on consumed group room revenue referred to the hotel as a result of the National Trust Member Group Rate Program

IV. TRADESHOWS

Each year, Historic Hotels of America exhibits at the Global Business Travel Association (GBTA) tradeshow.

Historic Hotels of America contracts in advance with show management and then invites member hotels to participate in the Historic Hotels of America pavilion on a co-op basis for significantly less that it would cost for a hotel to exhibit on its own

To view a calendar of Tradeshows, Events, and Meetings, please <u>click here</u> or visit the Sales section of the Historic Hotels of America Member Portal for more information.

V. CLIENT & MEDIA SHOWCASES AND MARKETPLACES

Historic Hotels of America hosts Client & Media Showcases as well as Client & Media Marketplaces throughout the year in key business markets. For Showcases, Historic Hotels of America employs a traditional walk-around reception/marketplace/table-top tradeshow format; whereas Marketplaces utilize a meeting & media matching format, including one-on-one appointment sessions, preceded by a networking reception and followed by a seated meal.

Typically, 20-25 member hotels will participate in each Showcase, networking with 100+ clients and media representatives. Marketplaces typically showcase 10-15 member hotels meeting one-on-one in scheduled appointment sessions with 50+ clients and media representatives. To view a calendar of Tradeshows, Events, and Meetings, please <u>click here</u> or visit the Sales section of the Historic Hotels of America Member Portal for more information.

VI. PROMOTIONAL MATERIALS

The Historic Hotels of America exhibit booth, trade show banners, and membership directory were designed to reflect the "look and feel" of the brand.

In addition, the *Historic Hotels Global Planning Guide* is distributed at tradeshows and client events as well as being featured on HistoricHotels.org and HistoricHotelsWorldwide.com.

VII. HISTORIC HOTELS OF AMERICA BRAND WEBSITES

The Meetings & Events section of both HistoricHotels.org and HistoricHotelsWorldwide.com allow meeting professionals access to a variety of helpful tools, including the ability to search meeting venues; view and download the *Historic Hotels Global Planning Guide*; search group value dates; submit RFPs; contact the National Sales Office, or join an e-planner list.

In addition, a member hotel may showcase its meeting and event-related amenities, packages, group promotions, and services on HistoricHotels.org by ensuring the content and images featured on the hotel's individual page and Meetings & Groups link are current and engaging.

VIII. ANNUAL CONSORTIA RFP PROCESS

As a benefit of membership for those member hotels with a Historic Experience "HE" Global Distribution System (GDS) Chain Code, who are in interested in developing corporate transient and/or leisure travel relationships are strongly encouraged to enroll in the annual request for proposal (RFP) process. Not only will Historic Hotels of America assist in the submission of consortia requests for proposals, there's even an option to select the iBid Concierge Service, in which Historic Hotels of America will complete and submit desired consortia RFPs on your behalf, so you will not have to spend time completing bids or worrying about missing RFP submission deadlines.

Key Features of iBidTM Online include:

- ✓ Centralized database to electronically submit RFPs (Lanyon)
- ✓ Centralized billing for the travel agency consortia, travel management companies, and hotels resulting in cost savings and increased program acceptance.
- ✓ Verification of property data prior to submission of specific contracts

Within the annual bidding process, hotels have access to major consortia program RFPs such as ABC, Radius, CCRA, and Thor.

For more information about the RFP Process and support via **iBid**TM, please contact Michael DiRienzo on +1 202 772 8337 or MDiRienzo@HistoricHotels.org

IX. TRAVEL MANAGEMENT COMPANIES (TMC's)

In the same way that Historic Hotels of America assists fully-branded "HE" GDS member hotels to navigate the consortia RFP process, we are also able to provide the same access and introductions to Travel Management Companies (TMC's). TMC's are wholly-owned corporations which own and operate a large number of travel agencies worldwide and specialize in corporate travel and travel consulting. Through Preferred Hotel Group, Historic Hotels of America has partnerships with several of the most recognized TMC's including, the American Express Global Hotel Program, BCD, CWT, and Flight Centre, providing access to agents and assisting with the RFP submission process.

For more information about access to TMCs and the RFP submission process, please contact Michael DiRienzo on +1 202 772 8337 or MDiRienzo@HistoricHotels.org

X. HISTORIC HOTELS OF AMERICA MEMBER PORTAL

Please visit the Historic Hotels of America Member Portal on HistoricHotels.org and click on the "Sales" link for the most current group sales information.