

HISTORIC HOTELS
of AMERICA
NATIONAL TRUST FOR HISTORIC PRESERVATION®

Best Practice Awards



Best Practice Awards

HISTORIC HOTELS
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Website Imagery

For Best Use of Photography and Artwork on HistoricHotels.org



- Willard InterContinental
- Hotel Brexton
- The Yorktowne Hotel
- Jekyll Island Club Hotel

Best Practice Awards

Website Content

For Best Use of Editorial/Descriptive Content on HistoricHotels.org



- **The Battlehouse, a Renaissance Hotel & Spa**
- **Big Cedar Lodge**
- **The Bishop's Lodge Ranch Resort & Spa**
- **Mayflower Park Hotel**
- **French Lick Springs Hotel**
- **Craddock Terry Hotel and Event Center**
- **InterContinental Mark Hopkins Hotel**

Best Practice Awards

Marketing & Promotions

Provision of innovative, unique packages showcasing historic experiences



- **1886 Crescent Hotel & Spa**
- **Historic Hotel Bethlehem**
- **Omni Parker House**
- **The Lancaster Hotel**
- **The Royal Hawaiian, A Luxury Collection Resort**
- **Hotel Monteleone**

Best Practice Awards

Memorabilia / Displays

Innovative displays allowing guests to experience hotel's inherent history



- The Wort Hotel
- Jekyll Island Club Hotel
- Antrim 1844 Country House Hotel
- Radisson Martinique on Broadway
- Hotel Boulderado
- InterContinental Mark Hopkins Hotel
- Concord's Colonial Inn
- Emerson Inn by the Sea
- Eagle Mountain House & Golf Club

Best Practice Awards

Event Hosts

Creativity employed to “bring back” their hotel’s memorable experiences



- **Omni Shoreham Hotel**
- **Willard InterContinental**
- **Radisson Martinique on Broadway**
- **The Waldorf=Astoria**
- **InterContinental Chicago Magnificent Mile**

Best Practice Awards

Sales Practices

Enthusiastic Support of Sales Activities & Events



- **Battle House Renaissance Mobile Hotel & Spa**
- **Jekyll Island Club Hotel**
- **The Pfister Hotel**

Best Practice Awards

Reservation Participation

Enthusiastic Support of Sales Activities & Events



- **Admiral Fell Inn**
- **1886 Crescent Hotel & Spa**
- **The Lenox, Back Bay Boston**
- **Haywood Park Hotel**
- **The Peabody Memphis**
- **Hilton Cincinnati Netherland Plaza**
- **Hotel Monteleone**
- **The Mimslyn Inn**
- **Gettysburg Hotel**

Best Practice Awards

Perfect Brand Assurance Scores

For Supporting Branding & Promotional Standards (min. 98%)



- Hotel Boulderado
- Historic Hotel Bethlehem
- The Yorktowne Hotel
- Antrim 1844 Country House Hotel
- Basin Harbor Club
- The Berkeley City Club
- Concord's Colonial Inn
- Emerson Inn by the Sea
- The Inn at Montchanin Village & Spa
- The Historic Menger Hotel
- The Red Lion Inn

Special Acknowledgement

HISTORIC HOTELS
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Partner Awards

*Individual Efforts in Support of the Historic Hotels of America
Brand and its Members*



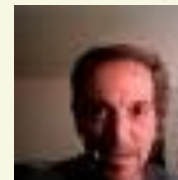
➤ **Daphne Gerig (NTHP)**



➤ **Donna Martin (MSI)**



➤ **Nick Sciurba (Skyware)**



➤ **Bob Coyne (Skyware)**



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Special
Acknowledgement



Special Acknowledgment

In Memoriam



William Monteleone, Jr.

Bill grew up working in various positions in the family's Hotel Monteleone in the French Quarter. From 1972 to 1979, he served as General Manager of the hotel and the Bienville House, also in the French Quarter. From 1993 until his passing, Bill was President of Hotel Monteleone and an advocate of educational reform in Houston and New Orleans through his support of Project GRAD and Teach for America. Bill and his family supported Vanderbilt University, founded the Monteleone Family Scholarship in 2005 and served on the Greater New Orleans Business Council, the Board of Visitors of MD Anderson Cancer Center and the World Presidents Organization. Bill was a former member of the Board of Trustees of the Houston Museum of Natural Science and the Greater Houston Community Foundation and led the formation of the Multidisciplinary Research Program at the M.D. Anderson Kidney Cancer Center through the Monteleone Family Fund.

Ralph Polanec

General Manager of the Hamilton Crowne Plaza Hotel in Washington, DC and member of the Historic Hotels of America Board of Advisors. With nearly 30 years of luxury hotel experience Polanec held positions with Swisshotel Atlanta & NY, Drake-Chicago; La Mansion del Rio (San Antonio), Ritz Carlton-NY; Roslyn Claremont-NY, La Posada de Albuquerque, and the Lenox Park Hotel in Boston. Ralph had a passion for fitness and his associates, even offering specialized instruction to hotel employees including health, nutrition, and fitness. Polanec was known for his leadership, dedication to exceptional service and his ability to creatively fulfill guest needs. He was active with the Hotel Association of Washington, DC and was an active civic member of the Washington, DC business improvement district.



Special Acknowledgement

HISTORIC HOTELS
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Multi Property (3+) 100% Commitment

Unequivocal Corporate Guidance & Support



- **InterContinental Hotel Group**
- **Omni Hotels & Resorts**
- **Marcus Hotels & Resorts**
- **Charming Inns**
- **Inns of Distinction**
- **Classic Hospitality**
- **Destination Hotels & Resorts**

Special Acknowledgement

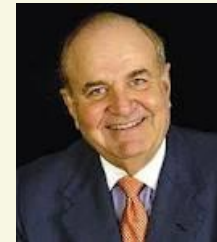
New Member of the Year

Immediate Activation & Passionate Support



< 200 Rooms:

- Tony Fraga (Haywood Park Hotel)
- Al Granger (Glasbern Country Inn)



200+ Rooms:

- Jim Veil (Willard InterContinental)



Special Acknowledgement

Family Hoteliers



➤ **Dillon Mullock (The Chalfonte Hotel)**

➤ **Mary Ferguson (Greyfield Inn)**



➤ **Dan Musser III (Grand Hotel)**



➤ **Jeffrey Saunders (The Lenox, Back Bay Boston)**



➤ **Bill Spinnenweber (The Mariemont Inn)**



Special Acknowledgement

Preservation Success Story



- **Adaptive Use: Haywood Park Hotel**
- **Original Hotel: The Chalfonte Hotel**
- **Honorable Mention: Hotel Blackhawk**

Special Acknowledgement

Historian of the Year



➤ **Jim Veil (Willard InterContinental)**



➤ **Bill Ott (1886 Crescent Hotel & Spa)**



➤ **Ken Price (Palmer House)**



➤ **Gail Gerber (InterContinental Mark Hopkins Hotel)**

➤ **Susan Anselona (Radisson Martinique On Broadway)**



Special Acknowledgement



Lifetime Achievement Mr. Dan Musser II (Grand Hotel)

On behalf of the Historic Hotels of America Board of Advisors, may it be resolved that Grand Hotel Chairman R. D. (Dan) Musser Jr., under whose guidance, investment and leadership has elevated its status as one of the world's finest and most well respected seasonal resorts is well qualified to receive the noble and worthy honor of Historic Hotels of America "Lifetime Achievement Award".

Under Mr. Musser's leadership beginning in 1960, the hotel doubled its size and length of season, added a second golf course, grew from one restaurant to five and who enlisted the services of famed New York designer, Carleton Varney, to completely redesign its interior with the bright colors and ambiance for which it is known.

We congratulate Mr. Musser for his lifelong pursuit of a quality and memorable travel experience for each guest and dignitary from around the world.

Ronald E. Morin, CRDE

**Vice President & Managing Director, The Grove Park Inn Resort & Spa
Chairman, Historic Hotels of America Board of Advisors**

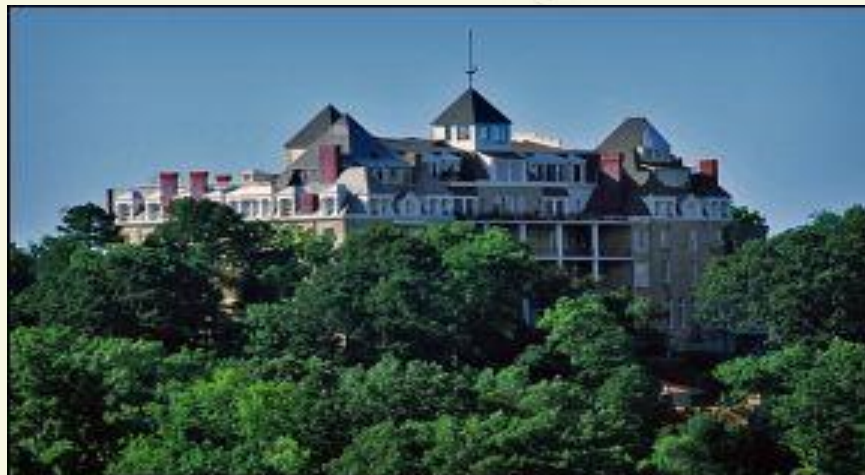
Special Acknowledgement

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Hotelier of the Year *<75 Rooms*



Jack Moyer
1886 Crescent Hotel & Spa
Eureka Springs, Arkansas



Special Acknowledgement

HISTORIC HOTELS
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Hotelier of the Year *75<200 Rooms*



Patty Henning
Jekyll Island Club Hotel
Jekyll Island, Georgia



Special Acknowledgement

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Hotelier of the Year *200<400 Rooms*



Dan Donahue
The Lenox, Back Bay Boston
Boston, Massachusetts



Recorded in Book 10
of Lafayette

Special Acknowledgement

HISTORIC HOTELS
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Hotelier of the Year *400+ Rooms*



Ron Morin
The Grove Park Inn Resort & Spa
Asheville, North Carolina

