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Positive Outlook for Most..... ...Growing Pains for Some

STATE OF THE U.S. LODGING INDUSTRY

Mark Woodworth – Senior Managing Director CBRE Hotels' Americas Research October 31, 2018

CBRE HOTELS The World's Leading Hotel Experts.

AGENDA

- THE ECONOMY
- LABOR
- OUR FORECASTS
- WHAT COULD END THE CURRENT CYCLE?

2

- THE CONUNDRUM
- A LOOK AT HISTORIC HOTELS

First Watch on a Long Voyage



QUESTION:

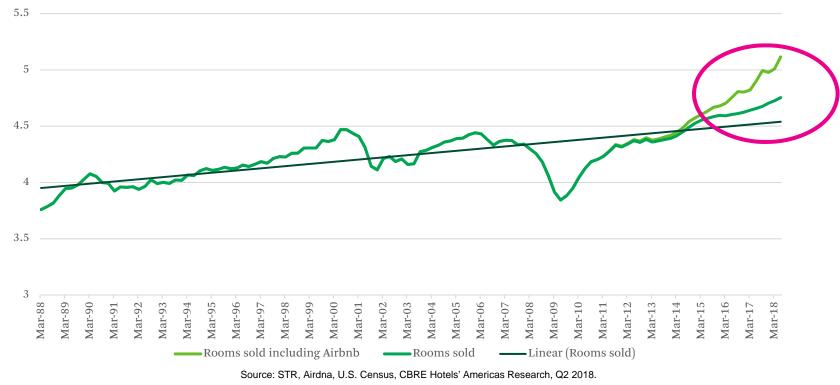
• What happens is you have no customers?

4

First Watch on a Long Voyage

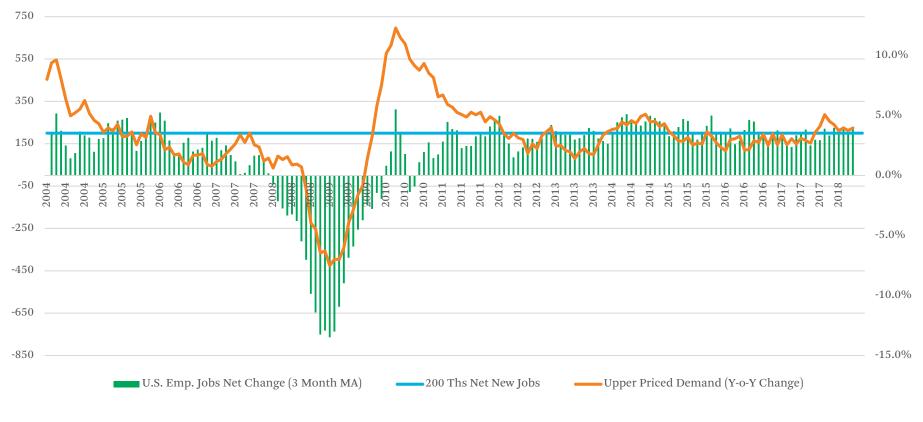
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MORE PEOPLE RENTING ROOMS WELL IN EXCESS OF WHAT HISTORICAL TRENDS WOULD SUGGEST RATIO OF ANNUAL ROOMS SOLD TO WORKING-AGE POPULATION OF THE U.S.



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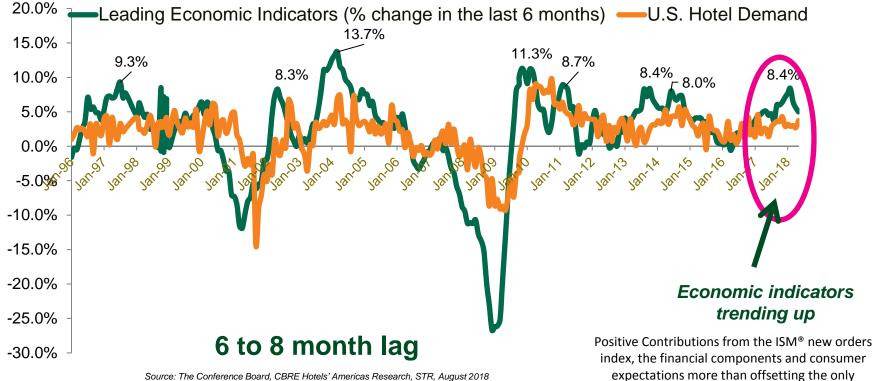
EMPLOYMENT GAINS & LODGING DEMAND



15.0%

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LEADING ECONOMIC INDICATORS PERCENT CHANGE IN THE LAST 6 MONTHS



BRE Hotels' Americas Research, STR, August 2018

negative contribution from building permits.



Don't Forget What Happened To The Person Who Suddenly Got Everything They Always Wanted ...

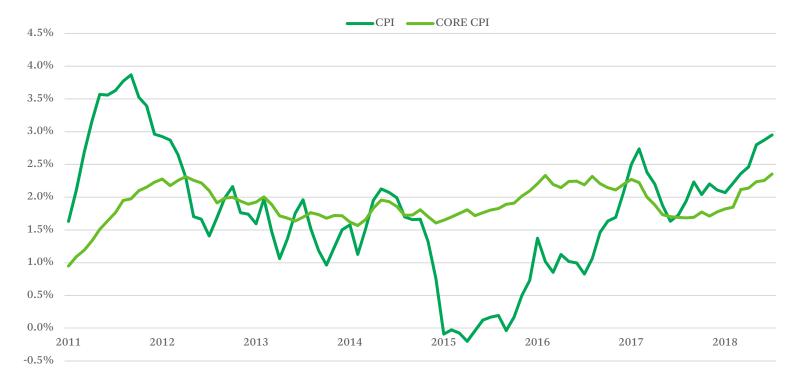
They Lived Happily Ever After....



Inflation

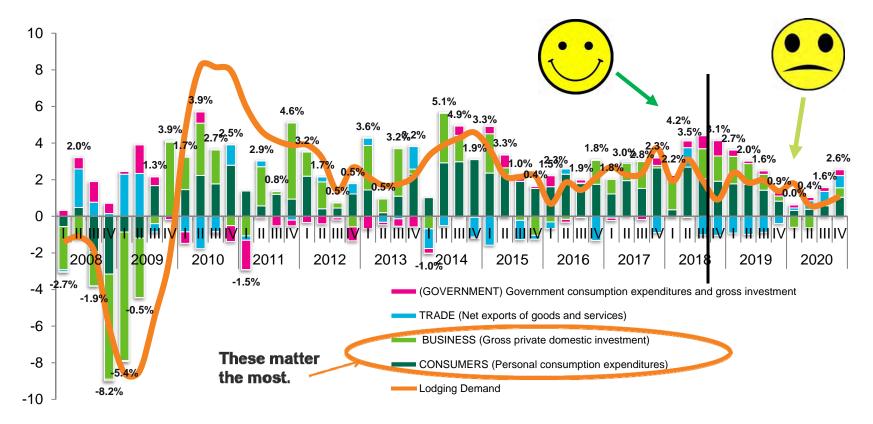
Unfortunately, economic theory suggests otherwise

INFLATION - AS MEASURED BY CPI RECENT MODERATE GROWTH – EXPECTATIONS VARY



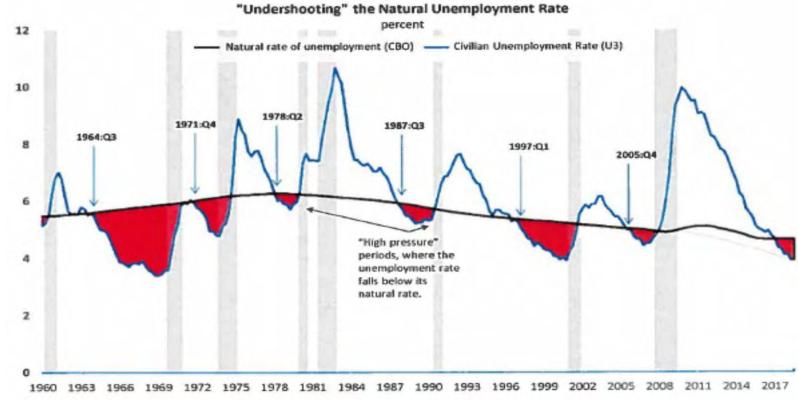
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THE OUTLOOK FOR THE DRIVERS THAT ARE MOST IMPORTANT TO HOTELS REMAINS FAVORABLE



Source: BEA, Moody's Analytics, CBRE Hotels Americas' Research Hotel Horizons, STR, August 2018

A PICTURE ECONOMISTS ARE THINKING A LOT ABOUT NOW

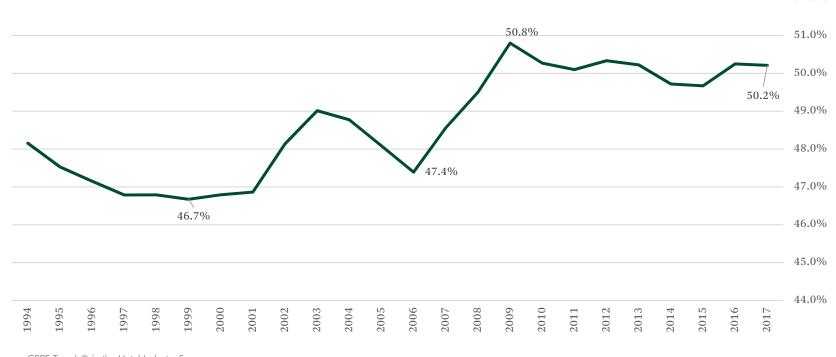


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TOTAL PAYROLL & BENEFITS AS A PERCENT OF TOTAL EXPENSES (THRU GOP)

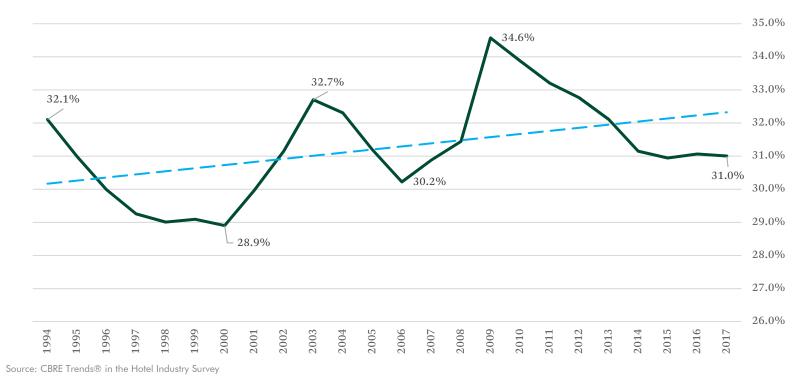
52.0%



Source: CBRE Trends® in the Hotel Industry Survey

CBRE HOTELS

TOTAL PAYROLL & BENEFITS AS A PERCENT OF TOTAL REVENUE

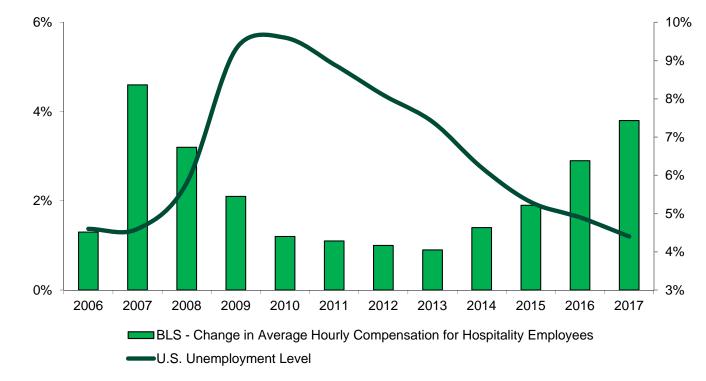


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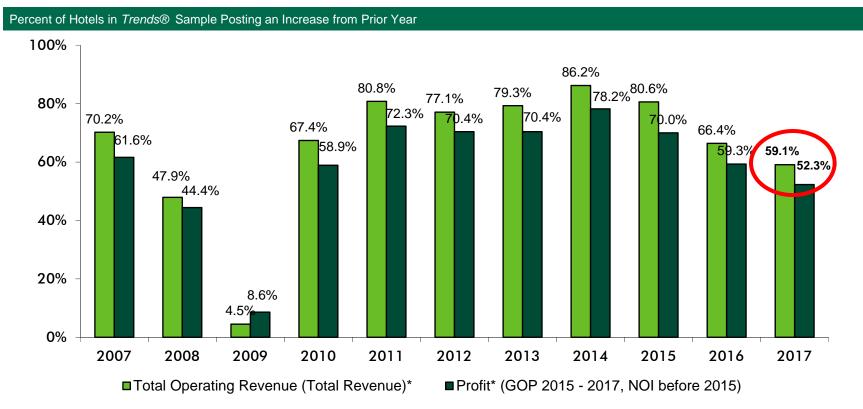
2018 Trends® In The Hotel Industry

Annual Change in Hospitality Industry Employee Hourly Compensation versus Unemployment Rate

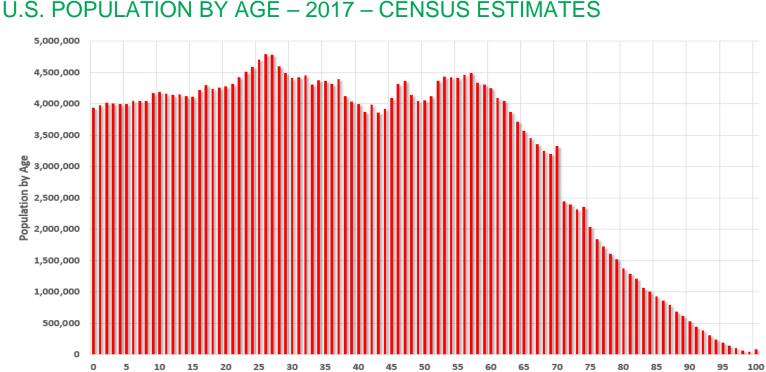


Source: Bureau of Labor Statistics

FEWER HOTELS ARE ABLE TO ACHIEVE INCREASES ON THE TOP AND BOTTOM LINES



Note: * 11th edition of USALI in 2015, (10th edition of USALI from 2007 to 2014) Source: 2018 Trends® in the Hotel Industry



HOW OLD ARE WE? U.S. POPULATION BY AGE – 2017 – CENSUS ESTIMATES

Source: U.S. Census, Calculatedriskblog.com

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HOW OLD WE WILL BE?

U.S. POPULATION BY AGE - 2017 - CENSUS ESTIMATES

	Population: Largest 5-Year Cohorts by Year						
	Largest	<u>2010</u>	<u>2017</u>	<u>2020</u>	<u>2030</u>		
	<u>Cohorts</u>	ts Age in Years					
	1	45 to 49	25 to 29	25 to 29	35 to 39		
_	2	50 to 54	20 to 24	30 to 34	40 to 44		
	3	15 to 19	55 to 59	35 to 39	30 to 34		
	4	20 to 24	30 to 34	Under 5	25 to 29		
	5	25 to 29	50 to 54	55 to 59	5 to 9		
	6	40 to 44	35 to 39	20 to 24	10 to 14		
	7	10 to 14	15 to 19	5 to 9	Under 5		
	8	5 to 9	45 to 49	60 to 64	15 to 19		
	9	Under 5	10 to 14	15 to 19	20 to 24		
	10	35 to 39	5 to 9	10 to 14	45 to 49		
	11	30 to 34	60 to 64	50 to 54	50 to 54		
	Working Age Population						

How Old We Will Be

Source: U.S. Census, Calculatedriskblog.com

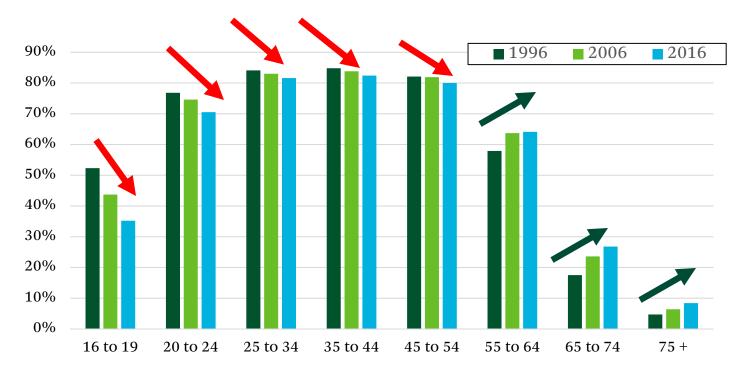
How Old We Are

WHERE WILL WE FIND WORKERS? 10 YEAR CHANGE IN WORKING AGE POPULATION



Source: U.S. Census, Moody's Analytics, Q3 2018.

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LABOR FORCE PARTICIPATION

Sources: BLS.gov, Roger Tutterow – Kennesaw State University

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THE OUTLOOK FOR LABOR FORCE GROWTH

Figure 2

US labor force growth will remain low for the foreseeable future

US labor force average annual growth, by decade

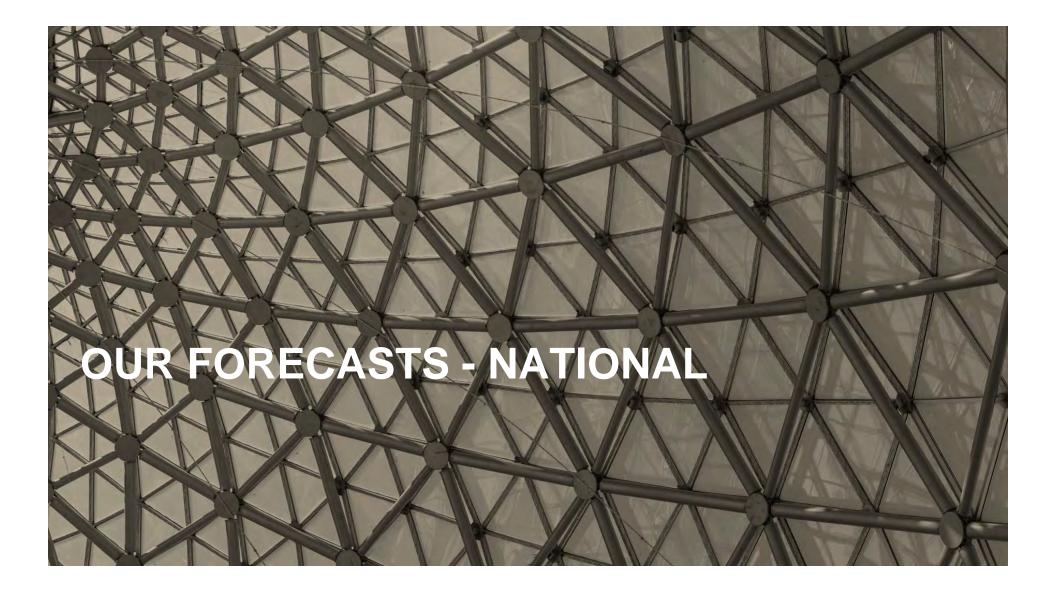
- 1950s **1.1%**
- 1960s **11.5%**
- 1980s **11.8%**
- 1990s **1.3%**
- 2000s **1.2%**
- 2010s **0.7%**

Bain projection

- 2030s ************************************0.3%**

Sources: US Bureau of Labor Statistics; US Census Bureau; Bain Macro Trends Group analysis, 2017

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JOHN KENNETH GALBRAITH

"There are two kinds of forecasters: ...those who don't know, ...and those who don't know they don't know."

U.S. NATIONAL FORECAST – ALL HOTELS

	Long Run Average	2015	2016	2017	2018F	2019F
Supply	1.9%	1.0%	1.5%	1.8%	2.0%	1.9%
Demand	2.0%	2.5%	1.5%	2.6%	2.3%	1.9%
Occupancy	62.2%	65.4%	65.4%	65.9%	<u>66.1</u> %	66.1%
ADR	3.1%	4.5%	3.1%	2.1%	2.8%	2.6%
RevPAR	3.3%	6.1%	3.2%	2.9%	3.1%	2.6%

Source: STR, CBRE Hotels' Americas Research, Hotel Horizons® September-November 2018

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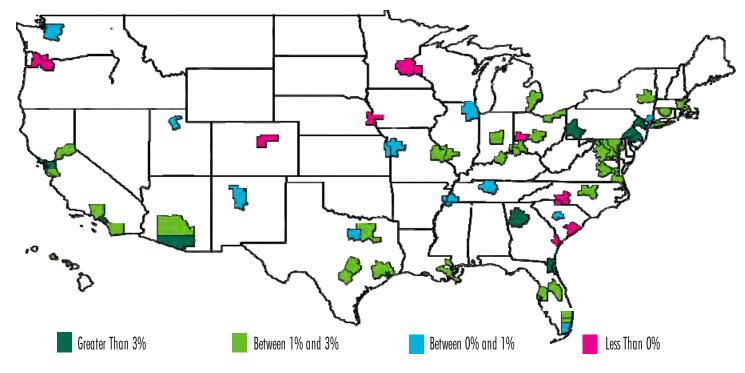
U.S. TOP 25 MARKETS – ALL HOTELS

	Long Run Average	2015	2016	2017	2018F	2019F
Supply	1.8%	1.1%	2.1%	2.4%	2.8%	3.7%
Demand	2.2%	2.6%	1.8%	3.0%	2.8%	3.1%
Occupancy	67.3%	73.5%	73.3%	<u>73.7</u> %	7 <u>3.7%</u>	<u>73.3</u> %
ADR	3.1%	4.3%	2.7%	1.7%	3.1%	2.3%
RevPAR	3.5%	5.8%	2.5%	2.2%	3.1%	1.8%

Source: STR, CBRE Hotels' Americas Research, Hotel Horizons® September-November 2018

2019 RevPAR Change Outlook:

Okay for Some; Disappointing for Others.



Source: STR, CBRE Hotels' Americas Research, Hotel Horizons® September-November 2018

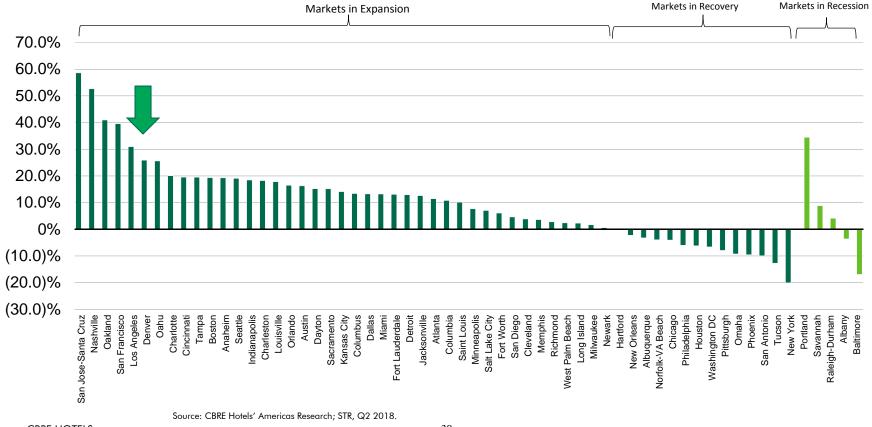
MARKET OUTLOOK

Occupancy Levels will Decline in 30 of our 60 Top U.S. Markets this Year, but in 44 Markets in 2019.

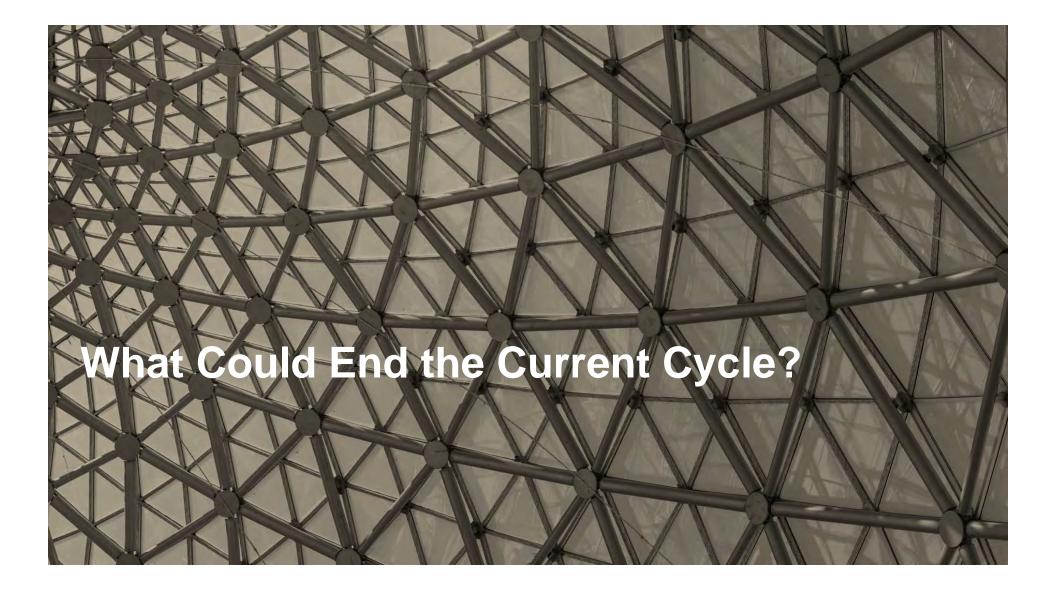
Average Daily Rate Growth will Exceed 2.0% in 41 Markets this Year and in 35 Markets in 2019.

REAL REVPAR CHANGE FROM PRE-RECESSION PEAK

NOT ALL MARKETS HAVE FULLY RECOVERED FROM THE LAST RECESSION.



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WHAT COULD END THE CURRENT CYCLE?

1. The Economy

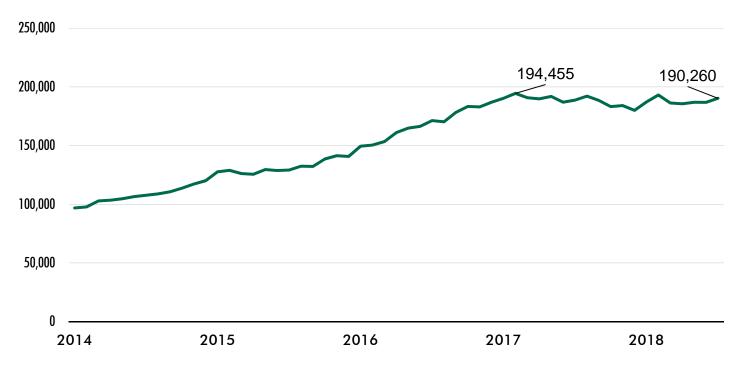
2. Over Building

3. Unpredictable Demand Shock

- 4. Oil/Energy Price Increases
- 5. Asset Price Bubble

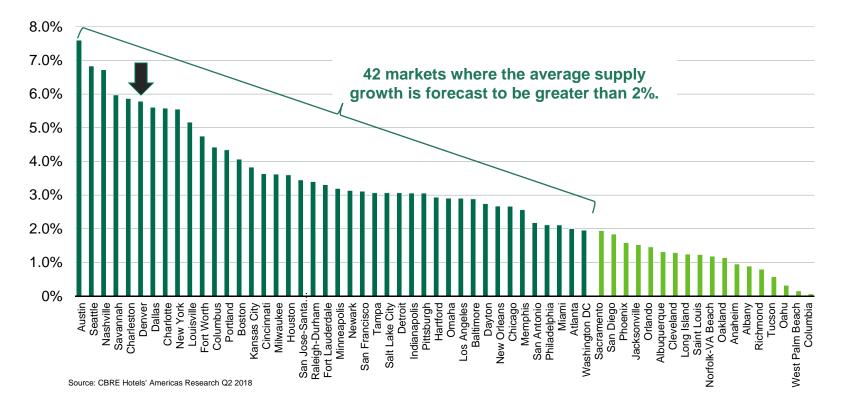
PIPELINE SLOWS

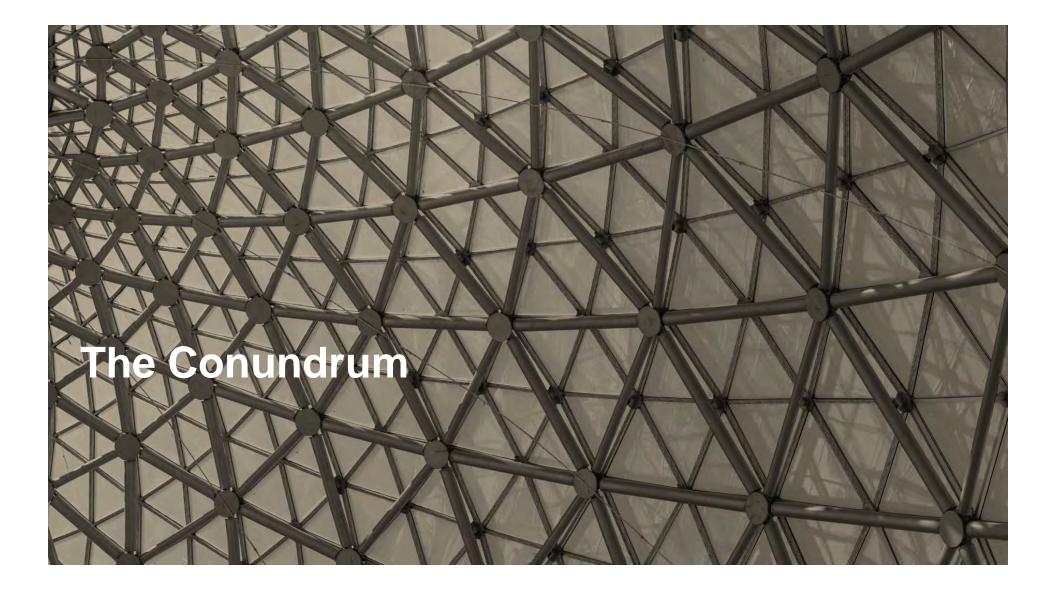




Source: STR, July 2018.

SUPPLY CHANGE 2018 - FORECAST



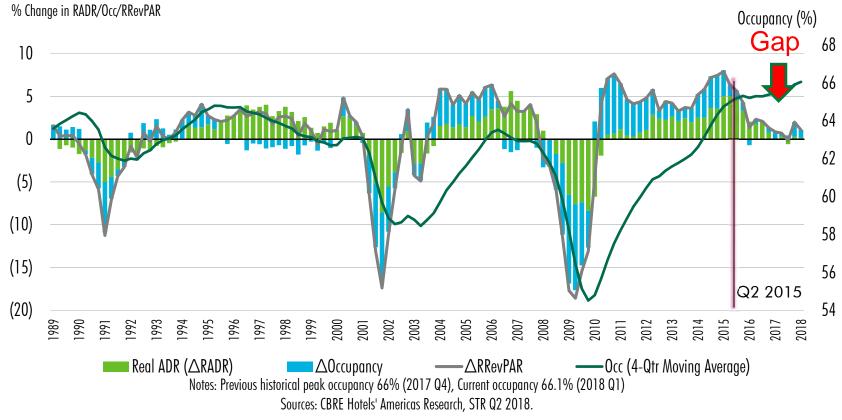


CONUNDRUM

A question or problem having only a conjectural answer.

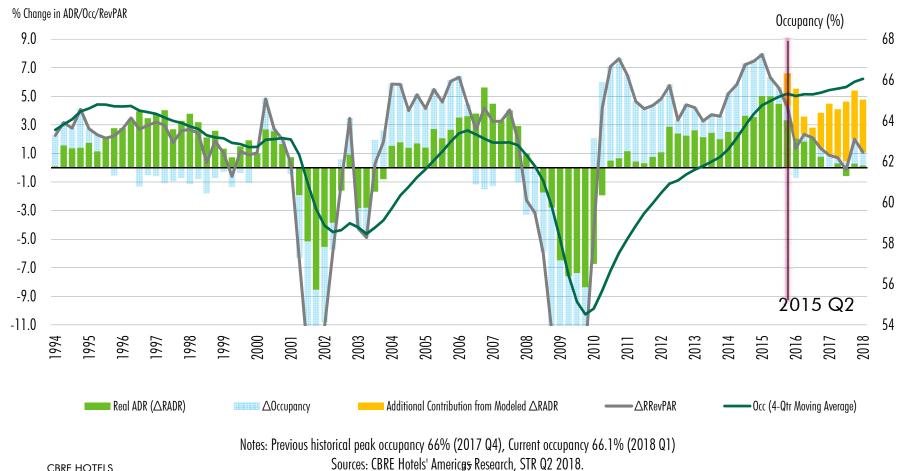
Conjecture: Without Evidence

STR HISTORY OF U.S. HOTEL FINANCIAL PERFORMANCE, 1989-2018 Q2



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MODELED ADR - IF HISTORY WAS REPEATED!



CITIES WITH THE DISEASE AND THOSE WITHOUT (TOTAL = 60)

With (37)

New York, NY San Francisco/San Mateo, CA Miami/Hialeah, FL Austin, TX Anaheim/Santa Ana, CA Charlotte, NC-SC Denver, CO Oahu Island, HI Pittsburgh, PA Boston, MA Houston, TX Fort Lauderdale, FL Nashville, TN New Orleans, LA Portland, OR Oakland, CA Fort Worth/Arlington, TX San Diego, CA Seattle, WA

San Jose/Santa Cruz, CA Charleston, SC West Palm Beach/Boca Raton, FL Tampa/St Petersburg, FL Newark, NJ Dallas, TX Chicago, IL Los Angeles/Long Beach, CA Washington, DC-MD-VA Albany/Schenectady, NY Baltimore, MD Louisville, KY-IN Raleigh/Durham/Chapel Hill, NC Atlanta, GA Philadelphia, PA-NJ Long Island Savannah, GA St Louis, MO-IL

Without (23)

Columbus, OH Cincinnati, OH-KY-IN Phoenix, AZ Detroit. MI Jacksonville, FL Minneapolis/St Paul, MN-WI Milwaukee, WI San Antonio, TX Orlando, FL Cleveland, OH Columbia, SC Omaha, NE Salt Lake City/Ogden, UT Memphis, TN-AR-MS Sacramento, CA Kansas City, MO-KS Richmond/Petersburg, VA Hartford, CT Indianapolis, IN Dayton/Springfield, OH Tucson, AZ Albuquerque, NM Norfolk/Virginia Beach, VA

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POSSIBLE REASONS FOR THE PARADOX

HYPOTHESES INCLUDE:

- 1. <u>Nothing</u> Unusual Here! the current occupancy/ ADR growth relationship is typical of past relationships at this point in the cycle.
- **2. Real vs**. **Nominal Rates Disguise** Perhaps nominal ADR growth rates are abnormal but real growth rates are typical.
- **3. Aggregation Bias** the national trend in occupancy and ADR since 2014 occurred because some chain scales, locations, and/or cities have driven the national result.
- 4. Extraordinary and Localized Supply Growth High rates of supply change in city markets or important hotel submarkets compromised managements' opportunities to increase ADR while high occupancy is preserved.
- **5. Sharing Economy Discounts** Airbnb-style flexible supply is limiting extraordinary rate increases during high-demand periods that in the past boosted average rates.

POSSIBLE REASONS FOR THE PARADOX

HYPOTHESES INCLUDE:

- 1. Chain Redemption Policies Hotels follow rate policies that boost occupancy to levels in which reimbursement by chains for rooms purchased with points is maximized.
- 2. Changes in the Demand Mix Since 2014 Favoring Lower-Rate Business mix shifted to greater contribution of lower rate leisure/weekend business. Length of stay also might be a factor.
- 3. Shortened Booking Times Since 2014 Leading to Rate Stagnation option value increase due to 'last minute' replacement booking may be lowering ADR growth (noting that more restrictive cancellation policies have appeared the past 12 months).
- 4. OTAs Gaining Market Share Since 2014 Leading to Larger Differentials Between Gross and Net ADR The reported ADR received by hotels from OTA booking may markedly differ from actual rates paid by guests. OTAs are thus anchoring lower rates.
- 5. Better Management Practices improvement creates a situation in which flow through to NOI of occupancy and ADR changes have converged to the extent that owners have become more indifferent.
- 6. Slow Wage Growth Translates into Slow ADR Growth wage cost push pressures are low.
- 7. Hotel Managers Responsible for Rate Setting have been acting Irrationally (Overly Timid about Raising Rates).



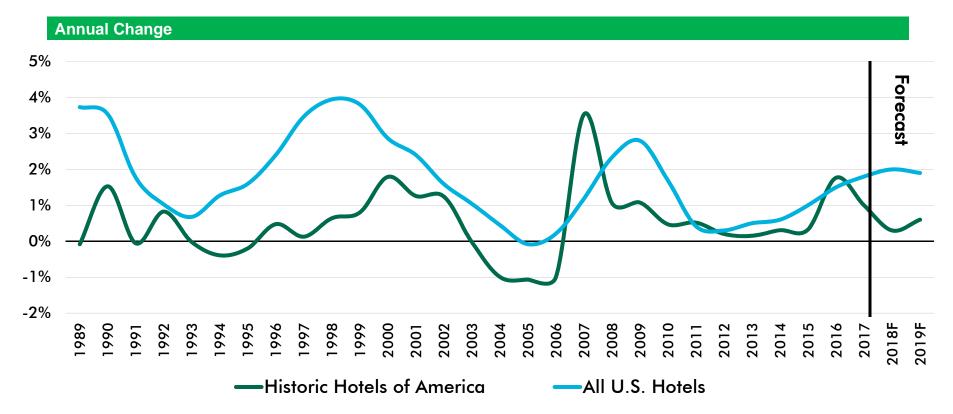
HISTORIC HOTELS PERFORMANCE

HISTORICAL AND FORECAST DATA

THE FOLLOWING DATA IS BASED ON A SAMPLE OF A 204 PROPERTIES THAT ARE MEMBERS OF HISTORIC HOTELS OF AMERICA, AND PROVIDE THEIR DATA TO STR.

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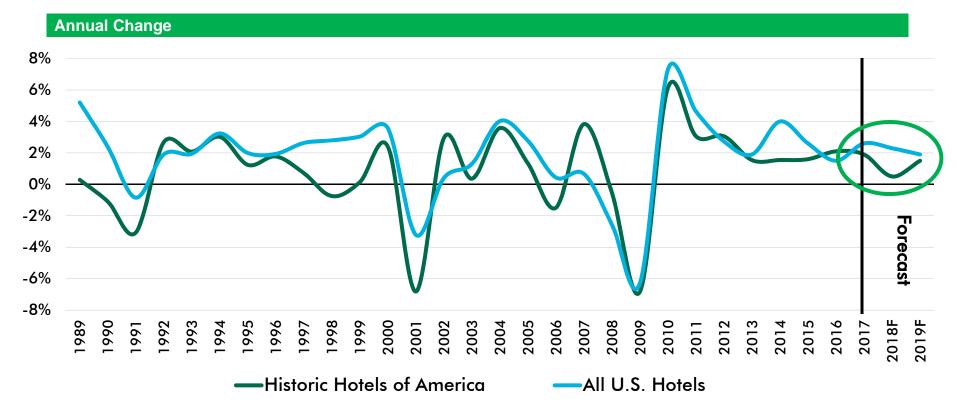
CHANGE IN SUPPLY



43

Source: STR, CBRE Hotels' Americas Research – September – November 2018 Hotel Horizons®

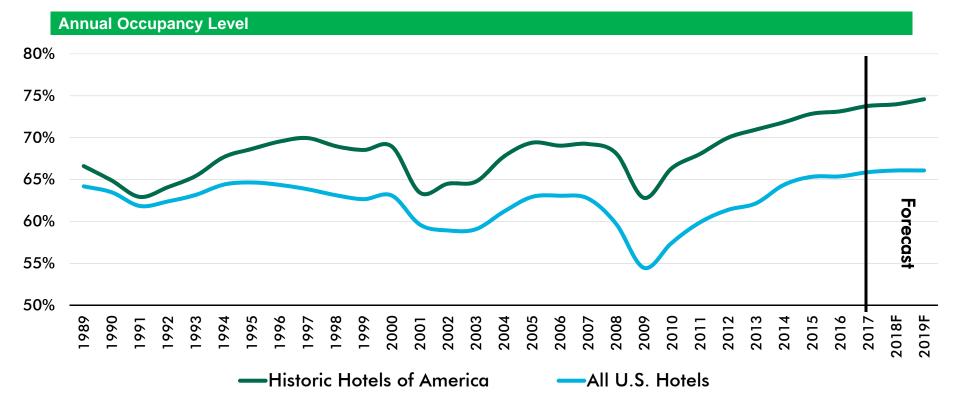
CHANGE IN DEMAND



44

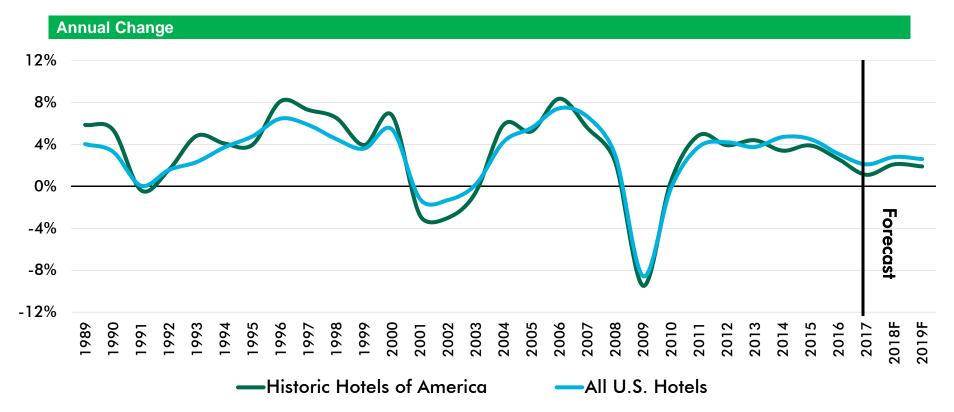
Source: STR, CBRE Hotels' Americas Research – September – November 2018 Hotel Horizons®

ANNUAL OCCUPANCY



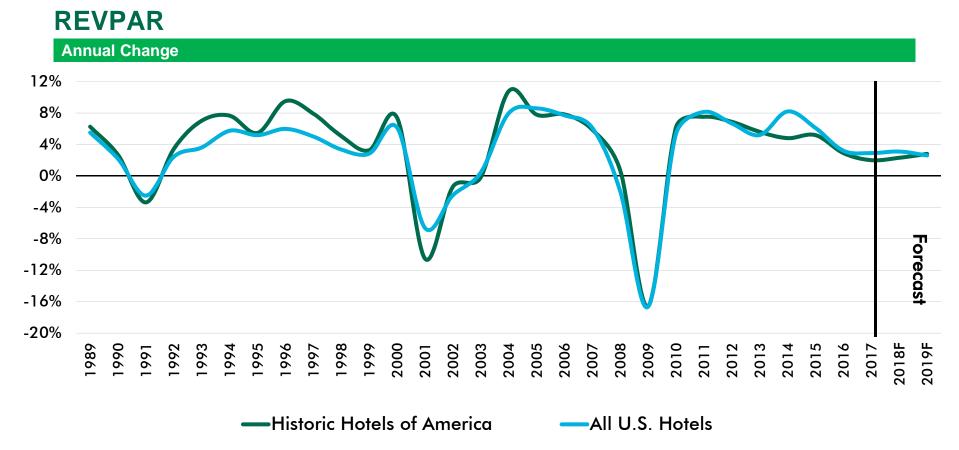
Source: STR, CBRE Hotels' Americas Research – September – November 2018 Hotel Horizons®

AVERAGE DAILY RATE



Source: STR, CBRE Hotels' Americas Research – September – November 2018 Hotel Horizons®

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Source: STR, CBRE Hotels' Americas Research – September – November 2018 Hotel Horizons®

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U.S. BASELINE FORECAST – HISTORIC HOTEL SAMPLE OCCUPANCY PEAKS AND THE ADR CONUNDRUM PERSISTS

	Long Run Average	2015	2016	2017	2018F	2019F
Supply	0.5%	0.3%	1.8%	1.0%	0.3%	0.6%
Demand	0.8%	1.6%	2.1%	1.9%	0.5%	1.5%
Occupancy	68.2%	72.9%	73.2%	73.8%	74.0%	74.6%
ADR	3.3%	3.9%	2.6%	1.1%	2.1%	1.9%
RevPAR	3.7%	5.2%	2.9%	2.0%	2.3%	2.8%

RECORD HIGH OCCUPANCY LEVELS TO CONTINUE

Source: CBRE Hotels' Americas Research - Hotel Horizons® Custom Forecast – October 2018; STR CBRE HOTELS 48

BEN G 7 HISTORIC VS CONTEMPORARY HOTELS

FINANCIAL BENCHMARKING

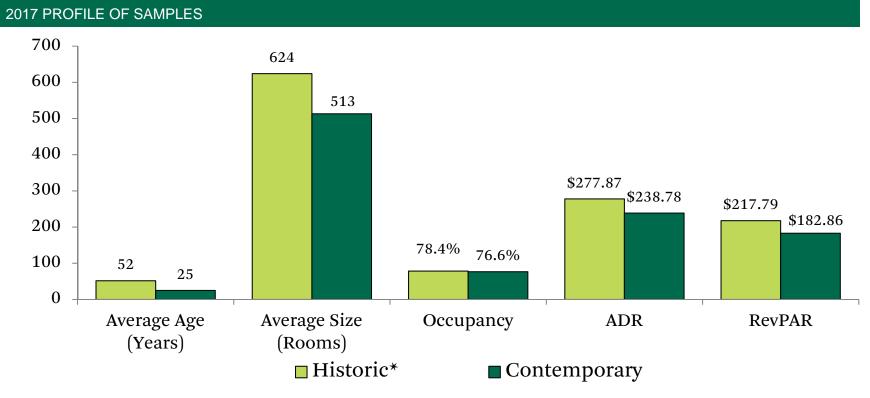
METHODOLOGY

- From CBRE's *Trends[®] in the Hotel Industry* database, we pulled operating performance data for two sets of properties
 - Upper-upscale and luxury hotels open through 1967 (historic sample)
 - Upper-upscale and luxury hotel open since 1967 (contemporary sample)

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- All properties reported operating data each year from 2009 through 2017.
- Historic properties may, or may not, be a member of Historic Hotels of America.
- Both samples consist of independent and chain-affiliated hotels.

HISTORIC* VS CONTEMPORARY HOTELS



Note: * Open before 1967, Luxury and Upper-Upscale Source: Trends® in the Hotel Industry

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HISTORIC* VS CONTEMPORARY HOTELS 2017 COMPARATIVE PERFORMANCE

70.0% 60.1% 60.0% 54.8% 50.0% 37.6% 40.0% 33.9% 30.7% 29.0% 26.2% 30.0% 24.3%20.0% 10.0% 0.0% Departmental Profit Gross Operating Profit F&B Revenue EBITDA** ■ Historic* Contemporary

Note: * Open before 1967 Luxury and Upper-Upscale

PERCENT OF TOTAL REVENUE

** Income before deduction for income taxes, interest, depreciation, and amortization. Source: Trends® in the Hotel Industry

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HISTORIC* VS CONTEMPORARY HOTELS 2017 COMPARATIVE PERFORMANCE

TOTAL LABOR COSTS

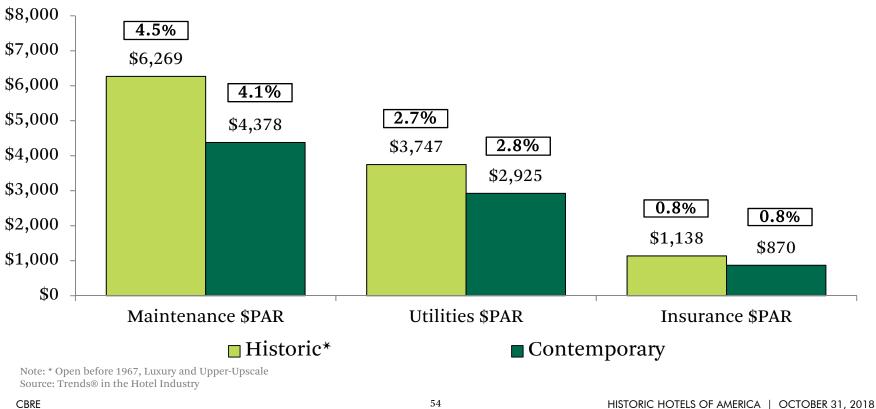
Metric	Historic	Contemporary
Dollars Per Available Room	\$53,685	\$35,007
Dollars Per Occupied Room	\$187.67	\$125.24
Percent of Total Revenue	38.8%	33.0%

53

Note: * Open before 1967, Luxury and Upper-Upscale Source: Trends® in the Hotel Industry

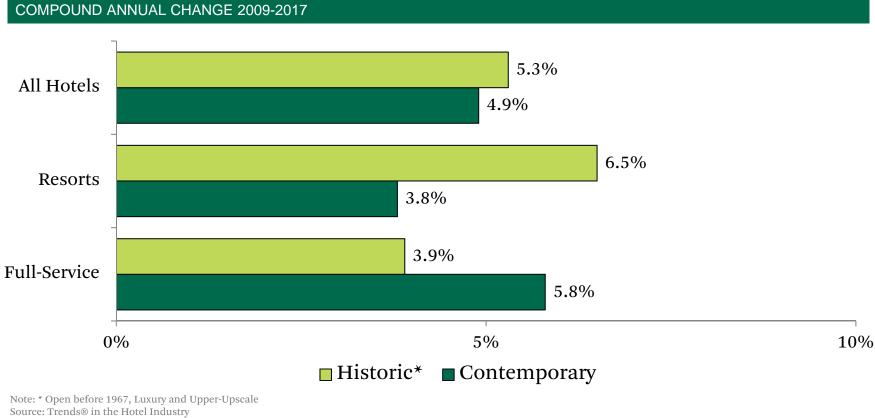
HISTORIC* VS CONTEMPORARY HOTELS 2017 COMPARATIVE PERFORMANCE

SELECT EXPENSES - \$PAR AND % OF TOTAL REVENUE



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HISTORIC* VS CONTEMPORARY HOTELS TOTAL OPERATING REVENUE

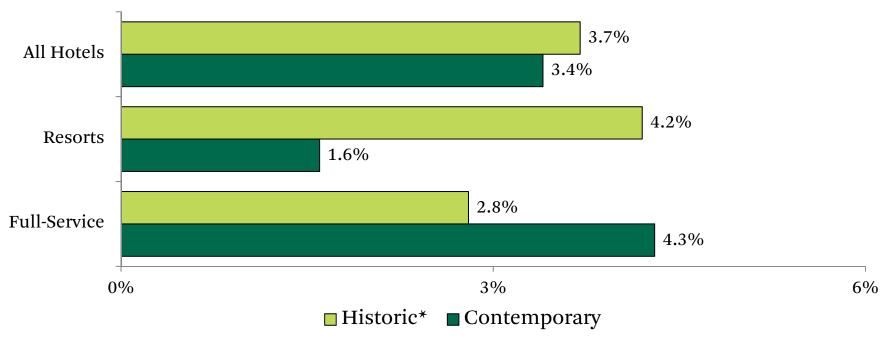


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HISTORIC* VS CONTEMPORARY HOTELS TOTAL OPERATING EXPENSES**

COMPOUND ANNUAL CHANGE 2009-2017



Note: * Open before 1967, Luxury and Upper-Upscale

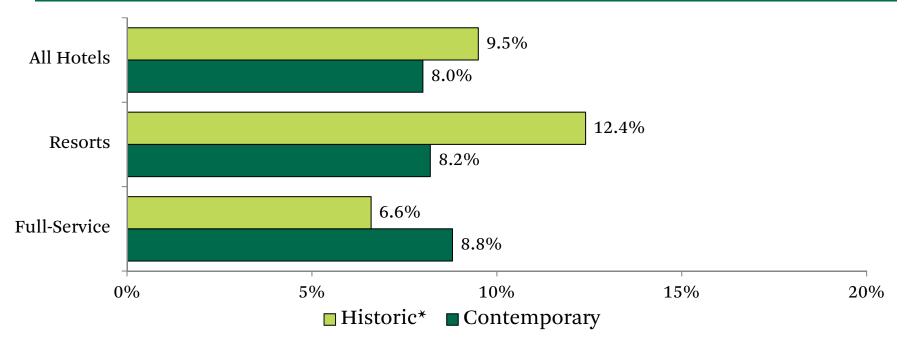
** Before deduction for management fees and non-operating income and expenses. Source: Trends® in the Hotel Industry

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HISTORIC* VS CONTEMPORARY HOTELS GROSS OPERATING PROFIT**





Note: * Open before 1967, Luxury and Upper-Upscale

** Income before deduction for management fees and non-operating income and expenses. Source: Trends® in the Hotel Industry

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SUMMARY THOUGHTS FIRST WATCH ON A LONG VOYAGE

- 1. The fundamentals remain attractive across the vast majority of markets.
- 2. Industry growth will persist comfortably through 2018 and likely beyond.
- 3. Markets will soften in 2020 plan for a slowdown (not a downturn)!
- 4. High occupancy levels should provide leverage to achieve reasonable ADR increases this year and next; scale of new supply in some markets represents a strong headwind.
- 5. Increasing hotel construction will continue; the threat of over building is the exception and not the rule.
- 6. Increasing labor costs will become more of an issue. Profit growth will remain good, but not great, for most.
- 7. The outlook for the domestic lodging industry remains favorable well into 2020. Historic Hotels will continue to outperform!

THANKS

For a copy of this presentation:

https://pip.cbrehotels.com/presentations

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